



CANINE
CONNECTIONS
≡ Your Neighborhood Dog Walker ≡

Canine Connections Dog Walking LLC
Jenna Zais, Owner
585.245.3133
canineconnectionsdogwalking@gmail.com
www.canineconnectionsdogwalking.com

Policies & Procedures

Schedule - A daily schedule will be provided based on client needs and requests. Any client changes will be updated immediately via text, email or phone. All scheduling communication should go through Jenna.

Client Communication - Daily notes will be provided for the client via preferred method of communication (text, email or notepad). A cute photo of your pal will be provided with the daily note via preferred method of communication so you can have peace of mind.

Unusual Circumstances - In the case that anything unusual occurs during a walk (loose stool, slower than usual, etc.) details will be left in the daily note. In the rare case that your walker is sick, you will be notified immediately and another walker will fill in, if desired.

Walk Timer - A phone with a clock and timer is always on hand along with a wristwatch. Client will never be short changed for walk times. Timer begins at door open and ends at door close. Walk times include dog leashing time at pick up and unleashing time at drop off. Please keep leashes and waste bags conveniently located beside entry door to receive optimal walk times.

Security - The most important procedure. Lock up is guaranteed during and after each walk. Lock up procedures (keys, deadbolts, alarm codes, keyless entry, etc.) will be discussed, handed over and practiced in detail at meet & greet.

Waste - Dog waste bags are provided by the client just like the walking gear. Please keep waste bags stocked and available where leashes are. I keep an extra roll on hand just in case the provided roll runs out during a walk. Waste is ALWAYS picked up during every walk. We all like to keep our Westchase neighborhood clean and sanitary.

Fresh Water - Fresh water is provided for your thirsty friend after each walk.

Extras - If you would like anything else included in your time, like treats or feedings, just let me know! Each walk or visit can be customized.



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Add Ons & Additional Fees - Add on services require additional fees that are added onto the regular service rate. Fees for walks and drop in visits provided before and after regular hours are added on per walk and per visit, not per day. Additional dog rate applies only if the 2+ household dogs are walked together. If the 2+ household dogs must be walked separately, then the regular dog walking service rates apply for each dog walk. Please see below for special add ons pricing.

*Regular Hours:	Monday - Friday	9am - 5pm
	Before 9am	\$3
	After 5pm	\$3
	Additional Dog	\$5
	Weekend Walk/Visit	\$5

Holidays & Breaks - Holidays and county school breaks are our most demanding times as many families plan for travel. Please understand rates and conditions are adjusted accordingly. **For services during holidays and breaks we require at least 7 days notice from holiday start dates listed below and paid in full at time of booking to reserve your spot.** Kindly understand cancellations within those 7 days of service dates booked over holidays and school breaks, will **not** be refunded as caregiver has committed to providing services and forgone personal holiday opportunities. Cancellations made before the 7 days will receive a full refund. Holiday fees for walks and drop in visits are added on per walk and per visit, not per day. Please see below for holiday dates and school breaks where additional fees are applied.

Spring Break

March 11th - 19th 2023

Easter

April 7th - 9th 2023

Memorial Day

May 27th - 29th 2023

Independence Day

July 1st - 4th 2023

Labor Day

September 2nd - 4th 2023

Thanksgiving

November 23rd - 26th 2023

Christmas & New Year's Day

December 24th 2023 - January 1st 2024